

# LAURA DELGADO

*UX / UI Designer*

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## EXPERIENCE

### UX/UI Designer

Jan 2025 – Apr 2026

**Rodgers Almer** · San Juan, PR · Remote

- Led UX/UI design as the first designer at the company, establishing design standards and improving consistency across client and internal applications.
- Redesigned existing platforms to enhance usability, accessibility, and visual coherence — including dashboards, data tables, and complex workflow systems.
- Collaborated with developers and stakeholders to translate business requirements into scalable, user-centered design solutions.
- Created wireframes, high-fidelity mockups, and interactive prototypes for data-heavy applications including financial and operational platforms.
- Contributed to a foundational design system covering typography, components, and interaction patterns to streamline future product development.
- Conducted UX audits to identify usability issues and improve efficiency, navigation, and user workflows across products.
- Supported product strategy by aligning user needs with business goals in enterprise and data-driven environments.

### UX/UI Designer

Jun 2024 – Oct 2024

**Enalca** · San Juan, PR · Remote

- Designed user-centered interfaces for a pension management platform — dashboards, notifications, reports, and case management for multiple user roles.
- Led UX research and design for a complex case management system to digitize processes, automate workflows, and improve operational efficiency.
- Defined user roles, mapped workflows, and created user flow diagrams and site maps for intuitive design and streamlined document automation.
- Applied industry best practices to develop high-fidelity mockups for role-specific features across supervisor, manager, director, and analyst users.

### Mobile Product Design

Mar 2024

**Ooreva (Externship)** · Caguas, PR · Remote

- Developed a UX solution for Ooreva's MRKP mobile platform, delivering high-fidelity mockups and prototypes to enhance user experience.
- Collaborated on wireframing, prototyping, and design refinement to produce a more intuitive mobile product flow.

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## EDUCATION

### University of Puerto Rico, Río Piedras

Aug 2020 – May 2024

*Bachelor of Environmental Design*

Courses: Design Fundamentals · Architectonic Design · Visual Communication · Technology

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## SKILLS

**Technical:** CAD Drawings · Renderings · Prototyping · Wireframes · High Fidelity Mockups

**Software:** Figma · Adobe XD · Adobe Illustrator · Adobe Photoshop · AutoCAD · SketchUp · Google Stitch · Penpot · Claude Design

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## CERTIFICATIONS

### Springboard UI/UX Design Certificate

April 2024

*9-month intensive course in UI/UX methodologies and technologies*

### Supercharge Design — Figma Video Course

Sept 2022